

**Appendix C Pricing Index  
ImageNet Consulting, LLC  
DIR-TSO-3755**

Software Description - Software	DIR Discount % off MSRP
<b>Note: volume discount is available for software products</b>	
Laserfiche Avante	15%
Laserfiche Avante LSAP	12%
Laserfiche Avante Premium LSAP	12%
Laserfiche Rio Software	15%
Laserfiche Rio LSAP	12%
Laserfiche Rio Premium LSAP	12%
LincDoc Software	12%
PaperCut Software	6%
Related Services	DIR Discount % off MSRP
LincDoc Annual Support	12%
PaperCut Annual Support	6%
PaperCut User Training - Change Management	20%
PaperCut Admin Training	20%
<b>ImageNet Services</b>	
Installation, Training & Documentation 8:00 am - 5:00 pm (1 hour minimum)	15%
Design Advisor 8:00 am - 5:00 pm (1 hour minimum)	15%
Needs Analysis 8:00 am - 5:00 pm (1 hour minimum)	15%
Advisor Services 8:00 am - 5:00 pm (1 hour minimum)	15%
Basic Design Services 8:00 am - 5:00 pm (1 hour minimum)	15%
Advanced Design Services 8:00 am - 5:00 pm (1 hour minimum)	15%
Installation Services 8:00 am - 5:00 pm (1 hour minimum)	15%
End-user training 8:00 am - 5:00 pm (1 hour minimum)	15%
Laserfiche Quick Fields Training 8:00 am - 5:00 pm (1 hour minimum)	15%
Laserfiche Workflow Training 8:00 am - 5:00 pm (1 hour minimum)	15%
Laserfiche Security Training 8:00 am - 5:00 pm (1 hour minimum)	15%
Forms Admin Training 8:00 am - 5:00 pm (1 hour minimum)	15%
Forms Design Training 8:00 am - 5:00 pm (1 hour minimum)	15%
Other Software Module Training 8:00 am - 5:00 pm (1 hour minimum)	15%
Project Management 8:00 am - 5:00 pm (1 hour minimum)	15%
Customized Scripting 8:00 am - 5:00 pm (1 hour minimum)	15%

**Important Note: Vendor's quote to DIR customers shall include the DIR Administrative Fee. The fee will be added after the discount is applied to the MSRP.**

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Database Conversion and Migration 8:00 am - 5:00 pm (1 hour minimum)	15%
Integration Services 8:00 am - 5:00 pm (1 hour minimum)	15%
Remote Help Desk 8am-5pm M-F (30 minutes per ticket)	15%
Remote Software Access/Fix - 8am-5pm M-F (30 minutes per ticket)	15%
Remote Administrator Assistance - 8am-5pm M-F (30 minutes per ticket)	15%
Remote Scanner Assistance - 8am-5pm M-F (30 minutes per ticket)	15%
Tier 2 Software Manufacturer Support 8:00 am - 5:00 pm (1 hour minimum)	15%
Remote Help Desk (after 30 minutes billed in 15 min. increments) 8:00 am-5pm M-F	15%
Remote Software Access Technical/Fix (after 30 minutes billed in 15 min. increments) 8:00 am-5pm M-F	15%
Remote Administrator Assistance (after 30 minutes billed in 15 min. increments) 8:00 am-5pm M-F	15%
Remote Scanner Assistance (after 30 minutes billed in 15 min. increments) 8:00 am-5pm M-F	15%
Remote Workflow/Issues (after 30 minutes billed in 15 min. increments) 8:00 am-5pm M-F	15%
Remote Migration/Issues (after 30 minutes billed in 15 min. increments) 8:00 am-5pm M-F	15%
On site Technical/Issues Labor 8:00 am - 5:00 pm (1 hour minimum)	15%
Onsite Workflow and Migration/Issues Labor 8:00 am - 5:00 pm (1 hour minimum)	15%
Onsite Labor All Other Times (1-Hr Minimum)	15%

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